

May 2020

Dear Customer:

PSEG Long Island is beginning a scheduled project that will improve electric reliability for you and thousands of other customers in your community. It will strengthen the most vulnerable sections of the energy grid against extreme weather. This work is funded by the Federal Emergency Management Agency (FEMA) Hazard Mitigation Assistance Program.

A brief note on COVID-19

PSEG Long Island is deeply committed to the health, safety and wellbeing of our customers, employees and our communities. We ask that customers remain in their homes while crews are working nearby. If customers must speak with our crews, we ask that they practice responsible “social distancing” and remain at least 6 feet away to ensure the health of everyone involved. The contractor for this project has provided PSEG Long Island with its safety plan, which meets current regulatory requirements with respect to COVID-19, including social distancing measures.

PSEG Long Island, like many companies, has robust business continuity plans and planning processes that predate the COVID-19 outbreak. Over the past several weeks, we have been reviewing those plans to ensure their effectiveness in this situation and are implementing them accordingly. In addition, we are leveraging the guidance of the CDC and state and local authorities in the areas we operate. At PSEG Long Island, we know that our customers rely on us to power their lives and businesses. We are doing our part in fulfilling this commitment. For more information, please visit www.psegliny.com/covid19.

Project Description and Benefits

Specifically, we will be installing wires underground near the existing pole line to enhance reliability.

Project Route

Crews will be working on about 1.5 miles of an electric main line circuit on the following street in St. James, the Village of Nissequogue, and the Village of Head of the Harbor in the Town of Smithtown:

- Moriches Road between Old Mill Road/Spring Hollow Road and North Country Road (Route 25A)

When will the work take place?

PSEG Long Island crews will generally work Monday – Saturday, 7:30 a.m. – 5:00 p.m., with limited evening and Sunday work. No work will be done on major national holidays.

Who is doing the actual work?

PSEG Long Island licensed and approved contractors.

Will the project include tree trimming?

Trees growing near power lines significantly increase the chance of power outages and pose safety risks. As we expand and improve our electric circuits, we will trim trees, where necessary, following our utility best practice model (ANSI A300 standards as well as the Best Management Practices Tree Pruning publication): 8 feet to each side; 12 feet above; and 10 feet below the conductor.

Will there be any traffic interruptions?

There will be minor traffic interruptions related to this work. To ensure traffic moves safely, PSEG Long Island licensed and approved contractors will provide cones, flaggers and signage at the work site, as needed, to minimize interruptions.

Will there be any power outages?

PSEG Long Island does not anticipate any intentional power outages related to this project.

What is the timeline for the project?

This project will start in May 2020 and will take approximately two months to complete.

Whom can I contact for more information?

Customers with questions about the project can visit www.psegliny.com/inthecommunity/currentinitiatives/stormhardeningprojects or can contact PSEG Long Island Customer Service at **1-800-490-0025**.

As always, customer and employee safety is our primary concern. Please be cautious when traveling near our construction work zones.

Sincerely,

PSEG Long Island